



**GFOABC**

*Annual Conference*

---

**MAY 30–JUNE 1 • KELOWNA**



**2018**

**LEADERSHIP  
& RESILIENCE**



**GFOABC**  
Better Together.

# SCHEDULE AT-A-GLANCE

\* All sessions are in the Skaha Ballroom except where noted:  
(A) Pennask Room, (B) Shuswap Room, (C) Skeena Room

DAY 1 WEDNESDAY, MAY 30			DAY 2 THURSDAY, MAY 31			DAY 3 FRIDAY, JUNE 1		
7:30 BREAKFAST			7:00 FOCUS GROUP GFOABC Education Framework			8:00 BREAKFAST		
8:30 FIRST NATIONS WELCOME Jordan Coble, Westbank First Nations			7:30 BREAKFAST			9:00 MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING Honourable Selena Robinson		
8:45 MAYORIAL WELCOME Colin Basran, Mayor, City of Kelowna			8:30 PRESIDENTS INTRODUCTION			9:30 TACKLING SOCIAL HOUSING WITH NPOS		
9:00 OPENING REMARKS Tanya Garost, GFOABC President			8:45 KEYNOTE SHAYNE KAVANAGH   A New Framework for Financial Sustainability			10:30 NATURE BREAK		
9:15 OPENING KEYNOTE DARBY ALLEN   Courage Inside the Fire: A Story of Leadership			9:30 NETWORKING BREAK			10:45 KEYNOTE BILL BAKER   Engage, Align and Inspire: Leadership Through Storytelling		
10:00 NETWORKING BREAK			10:00 INFRASTRUCTURE RESILIENCE Interdependencies, Risks and Resilient Cities			11:30 CLOSING REMARKS		
10:30 PANEL   FLOODS AND FIRES: FINANCE AT THE FRONT LINES Regional District of Central Okanagan, City of Kelowna, Emergency Management BC and Office of the Fire Superintendent			11:00 PANEL   BEYOND THE BASELINE: FINANCE, RISK AND THE STATUS OF ASSET MANAGEMENT IN BC Asset Management BC, Union of BC Municipalities, Municipal Insurance Association of BC and District of North Vancouver					
11:30 GFOABC ANNUAL GENERAL MEETING			12:00 LUNCH					
12:00 LUNCH			13:00 PUBLIC SECTOR ACCOUNTING BOARD UPDATE					
13:00 AUDITOR GENERAL FOR LOCAL GOVERNMENT UPDATE EMERGENCY MANAGEMENT IN LOCAL GOVERNMENT Capital Regional District			13:30 PANEL   CFO FORUM: WHAT KEEPS YOU UP AT NIGHT? District of Lake Country, City of Penticton, Sunshine Coast Regional District and City of Abbotsford					
13:45 ADVANCED DEVELOPMENT FINANCE (A) Developer Cost Recovery Mechanism			14:30 NETWORKING BREAK					
13:45 (B) ENVIRONMENTAL LIABILITY PLANNING AND RESILIENCE			15:00 (A) STRATEGIC PLANNING...GONE RIGHT					
13:45 (C) IT'S NOT JUST MATH How Water Rates Drive Policy and Shape Your Community			15:00 (B) CYBERCRIME Staying Ahead of the Curve					
14:45 NETWORKING BREAK			15:00 (C) STRATEGIC PROCUREMENT Harnessing the Power of Strategic Public Procurement					
15:15 (A) COLLECTORS' FORUM			15:45 (A) LEADERSHIP IN A CRISIS					
15:15 (B) LEVERAGING BUSINESS INTELLIGENCE TOOLS			15:45 (B) GETTING PREPARED FOR THE FUTURE OF FINANCE					
15:15 (C) HR FORUM			15:45 (C) THE ABCS OF CYA Techniques for Avoiding or Minimizing Risk and Loss					
NETWORKING EVENTS			GALA DINNER					

2018  
Conference  
LEADERSHIP  
& RESILIENCE

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## A MESSAGE FROM PREMIER JOHN HORGAN

As Premier of the Province of British Columbia, it is my great pleasure to welcome everyone to Government Finance Officers Association of BC's (GFOABC) annual conference.

Our municipalities are on the front lines of many of the problems facing everyday British Columbians. Housing affordability, flood and wildfires, and the overdose crisis are issues being tackled by all levels of government. In your role as local government Finance Officers, you are crucial in ensuring that your communities remain resilient and strong in the face of adversity.

The discussions held at this conference will enhance your already strong leadership and communication skills, allowing you all to go back to your communities and create state-of-the-art, longterm financial plans that will ensure stability and security for years to come.

GFOABC has once again lined up an impressive group of speakers who will ensure that your time is both enjoyable and informative. Please accept my best wishes for another productive and successful conference!

  
HONOURABLE JOHN HORGAN  
PREMIER OF BRITISH COLUMBIA

# MESSAGE FROM THE GFOABC PRESIDENT

## Welcome everyone!

On behalf of the Government Finance Officers Association of BC Board of Directors, I am very pleased to welcome our members, honoured guests, sponsors, exhibitors and presenters to our Annual Conference at the Delta Okanagan Grand Resort from May 30th to June 1st, 2018.

In an effort to continually improve the offerings at our conference, we have added some new panel sessions this year. With the emergencies around the province that were not far from our minds last year and continuing from the three part series in our newsletter on managing emergencies, we have a panel session on Fires & Floods: Finance At the Front Lines. We have some fantastic keynote speakers lined up and will be tackling some current issues important to our members.

Putting together a successful conference requires the efforts of a team, so a huge thank you goes out to the surrounding local governments and businesses who have supplied ideas and staff time. You have provided the assistance necessary to the GFOABC staff to put on a successful conference.

The success of GFOABC is dependent on the participation of our members. From our training sessions to webinars to the conference, support by our members is critical. These opportunities provide not only a chance to grow your skills and knowledge but also build a network with colleagues that you can access well after the end of the event. So I encourage you to take the time to both introduce yourself to new colleagues at the conference and catch up with old friends. That network will provide support as we face new challenges in our workplaces.

We are excited about this year's conference and extend our thanks to you for taking the time to attend. I look forward to catching up with you during the conference!

*Tanya Garost, President*

Government Finance Officers Association of BC



# GENERAL CONFERENCE INFORMATION

## CONFERENCE REGISTRATION AND INFORMATION DESK

The registration and information desk will be located outside the Okanagan Ballroom in the Grand Foyer of the Delta Grand Okanagan Resort.

Hours of Operation:

- ▶ *Tuesday, May 29* 3:00pm – 5:30pm and 6:00pm – 9:00pm (will reopen at Sandhill Winery during the welcome reception)
- ▶ *Wednesday, May 30* 7:30am - 3:30pm
- ▶ *Thursday, May 31* 7:30am - 3:30pm
- ▶ *Friday, June 1* 7:30am – 12:00pm

## MOBILE APP – NEW

Plan, network, or participate with the new GFOABC2018 mobile app. You can download the GFOABC2018 app from the App Store or Google Play. Please visit the registration desk for assistance.

## NAME TAGS

Name tags are available at the registration desk and must be worn at all times to gain admission to sessions and meal breaks. The name tags provided this year are bio-degradable, however we request they be returned at the end of the conference as they will be reused for future events.

## DELEGATE BAGS

GFOABC is thrilled to have purchased our delegate bags from Common Thread for the third year in a row. Common Thread is a non-profit cooperative that re-purposes street banners and other fabric into beautiful and useful products. Common Thread provides sewing training and production coaching for newcomers to Canada, people living with mental illness and others who have barriers to employment.

## CONFERENCE FACILITY

All plenary sessions will be held in the Skaha Ballroom located in the Delta Grand Okanagan Conference Centre. Concurrent sessions can be accessed via the Exhibit Halls in Shuswap, Pennask and Skeena.

There is a floor plan of the venue on page 29 of this guide.

## TRADE SHOW

The Trade Show is in the Okanagan Ballroom in the Delta Grand Okanagan Conference Centre. A list of the exhibitors can be found on page 8.

Trade Show Hours of Operation

- ▶ *Wednesday, May 30* 10:00am - 4:30pm
- ▶ *Thursday, May 31* 8:30am - 3:30pm

## MEALS

**Breakfast** will be served on the Grand Terrace from 7:30 – 8:30am Wednesday and Thursday and at 8:00 – 9:00am on Friday.

**Nutritional Breaks**, coffee/tea and refreshments will be served outside the Exhibit Hall in the Grand Foyer.

**Lunch** will be served buffet style in the Exhibit Hall from 12:00 – 1:00pm with seating available inside the Exhibit Hall.

## DELEGATES WITH DIETARY RESTRICTIONS

If you have identified yourself as having a specific dietary requirement, it is your responsibility to identify yourself to the serving staff at the beginning of each meal. Depending on your specific requirements, an alternative meal may be arranged for you.

# SOCIAL EVENTS

## PARTNERS MEAL PROGRAM

Tickets are available for purchase at the registration desk. Cheque, cash or credit card will be accepted.

- ▶ Includes Welcome Reception, Breakfasts, and Lunches: \$150 + GST
- ▶ Extra Gala Tickets: \$100 + GST

## PRIZE DRAWS

Thanks to our sponsors and exhibitors we have lots of great prizes this year to be awarded on Thursday evening at the Gala.

## PASSPORT DRAW

You can purchase your passport at the registration desk for use in the Trade Show. Each exhibitor booth will mark your passport when you stop to view their display. When you collect all of the stamps on your passport, you may enter to win great prizes. A minimum \$5.00 donation to the Boot Camp travel scholarship fund is required for each passport. You may purchase multiple passports. Prizes are awarded at the Thursday Night's Gala, you must be in attendance or assign an alternate recipient.

## SOCIAL MEDIA CONTEST

Follow us on Twitter and Facebook. Tag us in a photo/video for a chance to win great prizes.

Facebook: @GFOABCVictoria

Twitter: @GFOABC

## MAY 29, WELCOME RECEPTION

GFOABC welcomes all guests to kick-off the 2018 Annual Conference at Sandhill Winery for a night of wine tasting and networking with friends, old and new.

- ▶ Tuesday May 29th • 6:00 - 9:00pm
- ▶ Sandhill Winery • 1125 Richter St, Kelowna, BC  
*A 12 minute walk / 2 minute drive from the Delta Grand*

## MAY 31, GALA DINNER

GFOABC delegates are invited to the Thursday night Gala Dinner held in the Okanagan Ball Room at the Delta Okanagan Grand Resort May 31. Dinner and wine are provided, and a cash bar will be available.

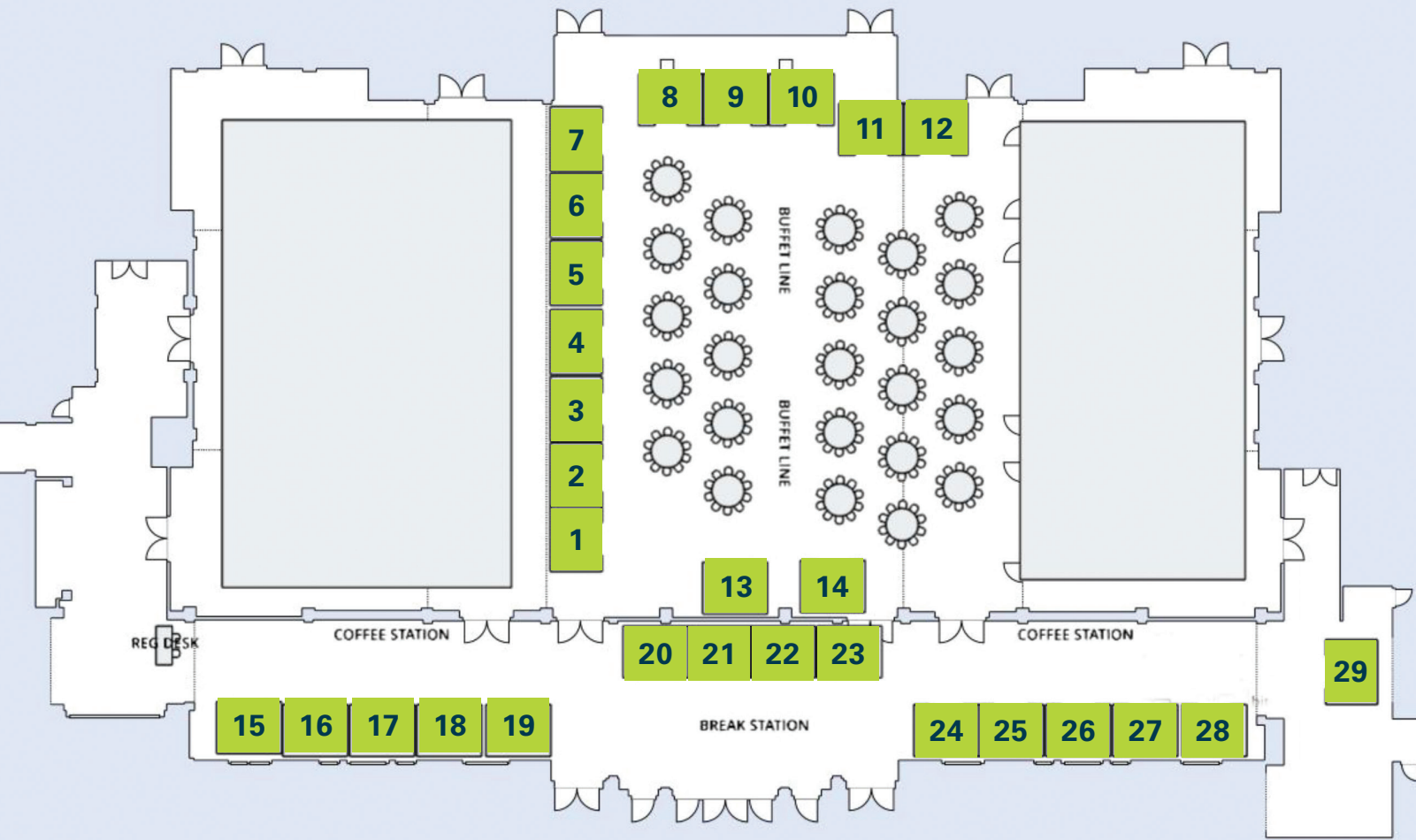
- ▶ Cocktails at 6:00pm on the Upper Terrace
- ▶ Dinner will be served at 7:00pm in the Okanagan Ball Room

Live musical performance by Easy Fix, the Okanagan's Premier Dance Band. If you love to dance to it, they love to play it!

*Additional Gala Dinner tickets are available for sale for \$100+gst at the registration desk.*



# EXHIBITORS



Aptean .....	15/16
AssetFinda Systems Canada LTD .....	10
BC Assessment .....	13
Benchcube Analytics. ....	5
Canadian Western Bank .....	11
CapriCMW .....	23
CaseWare. ....	1
Cash Management Group   Canaccord Genuity ...	6
Ceridian .....	29
Chartered Professional Accountants of British Columbia .....	4
Citizen Budget Consultations. ....	28
CMC Credit Management Corporation .....	25
Coast Capital Savings. ....	2
Econics. ....	19

ENCOMPASS Benefits & HR Solutions Inc. ....	12
First West Credit Union .....	7
Freundlich Consulting .....	27
Municipal Finance Authority of BC .....	20
Municipal Insurance Association of BC .....	14
Navy and Sage Benefits. ....	22
Pacific Blue Cross   Union of BC Municipalities....	8
PSD—Research, Consulting, Software .....	18
Scotiabank .....	26
Sea to Sky Network Solutions. ....	3
TD Canada Trust .....	17
Temple Consulting Group Ltd .....	9
TownSuite Municipal Software .....	24
Unit4 .....	21



# SPONSORS

## PLATINUM

- ▶ Municipal Finance Authority of BC (MFABC)

## GOLD

- ▶ BC Assessment
- ▶ BDO Canada LLP
- ▶ CaseWare
- ▶ KPMG LLP
- ▶ PWC

## SILVER

- ▶ AON Risk Solutions
- ▶ CapriCMW Insurance Services Ltd.
- ▶ Chartered Professional Accountants of British Columbia
- ▶ Lidstone & Company
- ▶ Municipal Insurance Association of BC
- ▶ Valkyrie Law Corporation
- ▶ Young Anderson

## BRONZE

- ▶ Canadian Western Bank
- ▶ Coast Capital Savings
- ▶ Corvée Professional Accounting Corp.
- ▶ Econics
- ▶ George & Bell Consulting Inc.
- ▶ Hemson Consulting Ltd.
- ▶ Mercer
- ▶ MNP LLP
- ▶ National Bank Financial | Jeff Scoten Group
- ▶ Phillips, Hager & North Investment Management
- ▶ Royal Bank of Canada
- ▶ Stewart McDannold Stuart
- ▶ TD Commercial Banking
- ▶ Urban Systems



# CONFERENCE SESSIONS

## TUESDAY, MAY 29

### **18:00 Welcome Reception** *Sandhill Winery*

GFOABC welcomes all guests to kick-off the 2018 Annual Conference at Sandhill Winery for a night of wine tasting and networking with friends old and new. Wine tasting is included with your conference registration.

Sandhill Winery • 1125 Richter St, Kelowna, BC. A 12 minute walk / 2 minute drive from the Delta Grand

## WEDNESDAY, MAY 30

### **7:30 Breakfast** *will be served on the Upper Terrace. Enjoy!*

### **8:30 Westbank First Nations Welcome—Jordan Coble** *Skaha Ballroom*

### **8:45 Mayoral Welcome—Colin Basran** *Skaha Ballroom*

### **9:00 Opening Remarks—Tanya Garost** *Skaha Ballroom*

### **9:15 Courage Inside the Fire: A Story of Leadership** *Skaha Ballroom*

During the catastrophic Alberta wildfires, fire chief Darby Allen shot to global acclaim for guiding the 88,000 residents of Fort McMurray to safety with no loss of life—the largest evacuation in Canadian history. The 2016 Alberta wildfire season was the costliest disaster in Canadian history—destroying 2,400 buildings and homes and displacing the entire community of Fort McMurray. Through it all, from beginning to end, was Fire Chief Darby Allen. A figure of stability to his community, a reliable source of information to the press, and a humble leader, Allen became the human face of both incredible tragedy and courage. Framed as a personal narrative, this keynote provides a look into Darby's day-to-day struggles against the fire, shining a light on the community—and national—trust that empowered his efforts.

### **10:00 Networking Break** *Refreshments will be served in the Grand Foyer.*

### **10:30 Floods & Fires: Finance at the Front Lines** *Skaha Ballroom*

Set against the backdrop of last year's unprecedented and widespread spring flooding and raging wildfires, which impacted many communities across B.C., this panel will explore the key role that the local government finance office plays in the emergency management process—mitigating, preparing for, responding to and recovering from emergency events. Marilyn Rilkoff from the Regional District of the Central Okanagan presents a compelling and thoughtful narrative on her experience in the RDCO Emergency Operations Centre. Marilyn will be joined by Jackie Dueck from the City of Kelowna, Pete Prendergast from Emergency Management BC and Ron French from the Office of the Fire Commissioner for a roundtable panel discussion on lessons learned from 2017. Delegates will gain firsthand knowledge of the role the finance office plays during emergency situations.

### **11:30 GFOABC Annual General Meeting** *Skaha Ballroom*

### **12:00 Lunch** *will be served in the Exhibit Hall. Enjoy!*

### **13:00 Auditor General for Local Government** *Skaha Ballroom*

This session will include a brief overview of the mandate and work completed to date by the office of the Auditor General for Local Government followed by a presentation on the summary findings from the recently completed audit on the topic 'Emergency Management in Local Government' for the Town of Sidney. The audit looks at local government's plans, processes and activities related to the four phase cycle of emergency management as well as business continuity management. Nelson Chan, the chief financial officer for the Capital Regional District will conclude the session by briefly sharing their audit experience. Presenters: Gordon Ruth, Marina Chen, Nelson Chan

### **13:45 Advanced Development Finance: Developer Cost Recovery Mechanisms** *Pennask Room*

This session will go well beyond a "Development Finance 101" level of detail, to explore some of the difficult questions that arise in the creation and administration of developer cost recovery mechanisms under Part 14 of the Local Government Act. Topics will include DCC setoffs and credits; DCC front-end agreements; excess and extended service requirements and latecomer charges; and development works agreements. Major development projects can be significant opportunities to advance local government infrastructure plans without exhausting local government financial resources or exposing the local government to real estate market vulnerability. These opportunities are sometimes missed due to developer and staff unfamiliarity with cost-recovery mechanisms. The objective of this session is to enable finance officials to initiate and lead development discussions, rather than listening to poorly-informed developer proposals and having to say "no." Presenter: Bill Buholzer

### **13:45 Environmental Liability Planning & Resilience** *Shuswap Room*

The session will cover the differences between the civil liability and regulatory liability with regards to insurance planning and environmental liability budgeting. Key areas where insurance may actually be a valuable spend and when self-insurance/Tax SPV may be of greater use versus the Provincial disaster relief funds. The differences between non-environmental policies pretending to capture the exposures versus true dedicated environmental liability and the tail exposure will be clearly highlighted as will the integration of multi-year infrastructure management and spending to avoid and manage environmental exposures (drainage systems, sewage systems, landfills, parking lots, etc.). Leadership driving change, especially when dealing with infrastructure budgeting as a means to manage environmental losses and control environmental exposures arising from aging infrastructure. Presenter: Justin Perry, Jerry Chien

### **13:45 It's Not Just Math: How Water Rates Drive Policy & Shape Your Community** *Skeena Room*

Setting water rates is challenging, but it's not just a mathematical problem. When we increase rates or make changes to the rate structure itself, we also implicitly move a cluster of different policy drivers. These decisions shape how our water systems perform, and ultimately what our communities will be like in the future. Key drivers include:

- revenue sufficiency: do we have enough to run the system now and forever?
- revenue stability: is the revenue stream consistent from year to year?
- simplicity: do residents understand how they are being charged? Or why?
- affordability: are rates as low as they can be?
- sustainability: are we encouraging people to use water efficiently?
- equity: are customers and customer classes being charged fairly?

This presentation will share ideas about how to use water rates to drive your community's policy goals. Along the way, it will provide some really useful tips and links to resources that will make the whole rate setting process less work and less of a hassle.

## CONFERENCE **SESSIONS (continued)**

**14:45 Networking Break** *Refreshments will be served in the Grand Foyer.*

**15:15 HR Forum: Sick Leave, Disability & Hidden Costs of Doing Nothing Differently** *Skeena Room*

This session will include a discussions of: defining sick leave and disability; the information gap – capturing lost time costs; direct costs; indirect costs; presenteeism; calculating your lost time costs; managing and amending accumulating sick leave bank plans; actionable change (measures, program, prevention); followed by a Q&A.

Presenters: Darrin Bull, Kim Skeath

**15:15 Collector' Forum** *Pennask Room*

The Collectors' Forum is an informal session that will provide an opportunity to discuss issues of common concern related to property taxation, including home owner grants, tax deferrals, scholl tax and assessments. There will be subject matter experts in attendance to participate in the panel and round table discussions. This session will open with introductions followed by presentations from guest speaker panelists regarding the 2018 Provincial Budget as it relates to local government property taxation and an update on assessments. The session will also include an open mic round table discussion and Q&A facilitated by the moderator. Presenters: Doug Stein, Angie Schumacher, Steven Emery, Kally Khaira, Steven Harrison, Samantha Taylor.

**15:15 Leveraging Business Intelligence Tools** *Shuswap Room*

Putting the "smart" in smart cities, business intelligence tools have a big role to play as cities are transformed by technology. Business intelligence technology encompasses a wide variety of techniques and tools for analyzing data and transforming it into meaningful and useful information. For the local government finance officer, business intelligence has the potential to greatly improve the strategic and operational efficiency and effectiveness around financial reporting, performance management and benchmarking. This session will explore three distinct business intelligence tools. Yoginder Balla, CFO from Village of Ashcroft, will present on Microsoft's BI Tools; Michael Brydon, elected representative on the board of the Regional District of Okanagan Similkameen, will present on Benchcube Analytics; and Chad Stewart, Research Analyst from CivicInfo, will present on CivicStats.

**16:00 HR Forum: Group Benfits, Who Should be at Risk?** *Skeena Room*

The cost of group benefits, defined as life insurance, disability, health and dental for this discussion, has been increasing for decades at rates well in excess of inflation. While there has been changes to plan designs over the years, the fundamental approach to coverage has not evolved at the pace of treatment options. At the same time many of the treatments leading to these cost increases are curing previously incurable disease and enhancing quality of life for plan members. The session will provide a brief overview of the evolution of risk in group benefits but quickly move to address the two fundamental questions of risk sharing and stakeholder integration culminating in a discussion of alternatives for stakeholders to consider in managing the delivery approach of benefits to fit with their philosophical beliefs. Presenter: Mike Greschner

### **THURSDAY, MAY 31**

**7:00 Focus Group Breakfast** *Invite only.*

**7:30 Breakfast** *will be served on the Upper Terrace. Enjoy!*

**8:45 A New Framework for Financial Sustainability** *Skaha Ballroom*

For the last year and a half, GFOA has been working on a new framework for financial sustainability. The new framework includes many of the best practices you are familiar with from GFOA such as financial policies and long-term planning. It also includes new ideas based on exhaustive research into how public sector organizations can maintain financial health for the long run. Presenter: Shayne Kavanagh

**9:30 Networking Break** *Refreshments will be served in the Grand Foyer.*

**10:00 Infrastructure Resilience** *Skaha Ballroom*

Local governments face a growing range of adversities and challenges. Forest fires, floods, earthquakes – certainly these are shocks we need to get ready for. But resilience does not only mean emergency preparedness. Many cities across BC have seen economic boom and bust. What about long term stresses like aging populations, aging infrastructure, and the wage gap? How will you be sustainable? Let's take a holistic view to understanding the inter-dependencies of systems, the biggest risks, and the principles and characteristics of resilient cities, so that local governments can focus their efforts when designing initiatives and projects. This presentation will explore the following themes: Urban resilience strategies; Embedding a resilience culture; Business Intelligence / Predictive analytics; Long term risk management; and The rise of the CRO (Chief Resilience Officer). Presenter: Chris Sainsbury

**11:00 Beyond the Baseline: Finance, Risk and the State of Asset Management** *Skaha Ballroom*

Given that it is not a matter of if a catastrophic earthquake event will strike BC, but a matter of when, managing the associated risks is critical to local government's ability to not only respond to, but to recover from such an event. This panel will explore the current state of asset management in BC in terms of the risks associated with natural disasters—specifically, a catastrophic earthquake. Wally Wells from Asset Management BC will moderate this session. Wally will be joined by Glen Brown from UBCM, who will provide key findings from the 2016 UBCM Asset Management Assessment Baseline Survey, Andy Wardell from the District of North Vancouver, who will share what the District has been working on in terms of evaluating the financial impacts associated with a catastrophic earthquake event, and Maryam Sherkat from the Municipal Insurance Association of BC, who will discuss the role of risk pools in mitigating some of the expected financial risks of what would likely be the largest natural disaster to hit BC. Presenters: Wally Wells, Glen Brown, Andy Wardell, Maryam Sherkat

**12:00 Lunch** *will be served in the Exhibit Hall. Enjoy!*

**13:00 Public Sector Accounting Board Update** *Skaha Ballroom*

Presenter: KPMG

**13:30 CFO Forum: What Keeps You Up at Night?** *Skaha Ballroom*

Today, more than ever before, the local government CFO faces many challenges as the role itself continues to evolve. In this plenary session, panelists will share their thoughts around the big issues and ideas they are facing as they balance the technical skills and financial acumen required to oversee day-to-day operations with the ever-widening range of leadership and people skills required to be actively involved in strategic decision making for their organization. Tanya Garost, CFO for Lake Country and President of GFOABC, will lead this panel discussion. Tanya will be

## CONFERENCE **SESSIONS (continued)**

joined by Jim Bauer, CFO for Penticton; Tina Perreault, General Manager, Corporate Services & CFO for Sunshine Coast Regional District; and Raj Sharma, General Manager, Finance & Corporate Services for the City of Abbotsford. This panel session will be highly interactive, delegates will have the opportunity to join the conversation.

### **15:00 Strategic Planning...Gone Right** *Pennask Room*

To have all your people in your organization understand and support the direction is the result of effective strategic planning and the creation of a meaningful strategic plan. Successful organizations are focused on results, and they articulate their desired objectives and outcomes in such a way as to ensure that the whole organization is pulling in the same direction. Is your organization pulling at full strength? The session will demonstrate how the strategic plan is used to create the right measures and KPIs at multiple stages of service or program delivery. Presenters: Mario Piroddi, Ashley Whitworth

### **15:00 Cybercrime: Staying Ahead of the Curve** *Schuswap Room*

Around the world, organizations are racing to implement new technologies, using data to innovate and provide value in an increasingly interconnected world. This hyper-connectivity increases cyber risks, and therefore organizations must be vigilant about not only their own security, but that of third party service providers, clients and even governmental authorities. Cybercrime prevention is a responsibility that is shared across all departments of an organization. Proper controls and safeguards must be taken seriously. The costs incurred by victims of cybercrime are increasing and wide ranging. Cybercrime is on the rise! In the past two years, cybercrime has become the most reported crime in Canada, with 46% of Canadian respondents to PwC's recent Global Economic Crime Survey reporting being a victim. Organizations must ask themselves: Are we staying ahead of the curve? Presenters: Casey McNally, Alvin Madar

### **15:00 Strategic Procurement: Harnessing the Power of Strategic Public Procurement** *Skeena Room*

Are we buying the future we want? This session will explore the rapidly changing public procurement landscape in Canada; the important role of local government in advancing a more strategic, People, Planet, Profit approach to procurement; the launch of Canada's First Municipal Community Benefit Hub and Michelle Mason, Financial Officer for the Village of Cumberland, will reflect on their journey since becoming the first municipality in B.C. to adopt social procurement. Presenters: Sandra Hamilton, Michelle Mason

### **15:30 Networking Break** *Refreshments will be served in the Grand Foyer.*

### **15:45 Leadership in a Crisis** *Pennask Room*

Amid recent natural disasters, disruptions and the growing threat of cyber attack, municipalities and government agencies must be prepared to effectively respond to the crisis and guide the organization and the community back to business as usual. Effective leadership is critical. This presentation will look at the unique characteristics of a crisis and the leadership characteristics and preparation required to manage the impact of a disruption and build resilient organizations. The presentation will cover a number of key themes that relate directly to the conference theme: Understanding the costs of not being resilient and prepared; Why some leaders struggle during a crisis; Leadership in a crisis starts long before the crisis; Decision making in a crisis; Leader qualities and actions during a crisis; and Crisis communications and reputation management. Presenter: Cliff Trollope

**15:45 Getting Prepared for the Future of Finance** *Shuswap Room*

You may not realize it yet, but your organization is in the early stages of being hit by massive, interconnected and occasionally opposing global changes. These changes are likely not going to reach full strength for 10 or 20 years. None the less, it will take time, planning, and some hard work to get prepared. If these changes turn out to be as big as predicted, being ready may mean the difference between an organization that flourishes and one that struggles. This presentation will assist delegates in preparing for imminent changes that will impact finance departments and provide numerous, specific strategies that local governments of all sizes can employ to thrive in this changing environment. Presenter: Jamie Black

**15:45 The ABCs of CYA** *Skeena Room*

Techniques for avoiding or minimizing risk and loss. Delegates will learn various tools to avoid or reduce financial and other risks, which contribute to resilience. Presenters: Sandra Carter, Emily McClendon

**18:00 Gala Dinner** *Okanagan Ballroom*

GFOABC delegates are invited to the Thursday night Gala Dinner held in the Okanagan Ball Room at the Delta Okanagan Grand Resort May 31th. Dinner and wine are provided and a cash bar will be available. Cocktails at 6:00pm on the Upper Terrace. Dinner will be served at 7:00pm in the Okanagan Ball Room. Live musical performance by Easy Fix, the Okanagan's Premier Dance Band. If you love to dance to it, they love to play it!

*\*Additional Gala Dinner tickets are available for sale for \$100+gst at the registration desk.*

**FRIDAY, JUNE 1**

**8:00 Breakfast** *will be served on the Upper Terrace. Enjoy!*

**9:00 Ministry of Municipal Affairs and Housing—Honourable Selina Robinson** *Skaha Ballroom*

**9:30 Tackling Housing with NPOs** *Skaha Ballroom*

Discussion on how to municipalities can partner with non-profits to execute their social housing strategy. How can municipalities successfully execute its social housing strategy by leveraging a strong partnership with sector experts. Presenters: Kristine Simpson, Shayne Williams

**10:30 Nature Break****10:45 Leadership Through Storytelling** *Skaha Ballroom*

Since men and women first started communicating to each other in front of a fire, storytelling has been the way people make sense of the world around them. From Steve Jobs to Martin Luther King, great leaders have always used storytelling to persuade, influence and inspire others, shaping the way they think, the way they feel and motivate them towards a desired action. In this engaging and enlightening keynote presentation, Strategic Storyteller, Bill Baker, will help your audience understand how they can use storytelling to improve the impact and uptake of their communications and, with that, their ability to lead others. Bill will explain the fundamentals of storytelling, helping the audience understand just how storytelling works, and why it works, so they can put it to work to improve the effectiveness of their communications. Presenter: Bill Baker

**11:30 Closing Remarks** *Skaha Ballroom*



# SPEAKER BIOS

A native of Birmingham, England, where he worked as a firefighter for the Hampshire Fire Brigade, **DARBY ALLEN** emigrated to Canada in 1990. He began work as a firefighter with the Calgary Fire Department in 1992, moving up in rank from Training Officer to Assistant Deputy Chief of Operations, before moving on to Fort McMurray Fire Service in 2009, where he became Regional Fire Chief in 2013.

Since **BILL BAKER** first learned to talk, he has been telling stories: to grandparents, teachers, bus drivers, that nice lady at the grocery store... anyone who would listen. Early on, Bill recognized the profound impact that stories had on people, especially in their ability to connect them to ideas, shape the way they think and feel, and motivate them towards a desired action. Bill founded BB&Co Strategic Storytelling specifically to help companies and their leaders bring more meaning, focus and productivity to their work, strategically using the power of storytelling to uncover the unique story of their brand, define their strategic vision and then use both to engage, align and inspire the human energy needed to make that vision real.

**KOMAL BASATIA** is the Director of Finance for the City of Abbotsford, geographically the largest City in the Province of BC. In this role, Komal provides strategic leadership and direction to the finance department. He has also served as an acting CFO for the City in the past. Komal has over 13 years of progressive experience that crosses both the public and private sector. Before moving to the public sector, Komal worked at the corporate office for one of the largest home improvement and construction products companies in Canada. As part of this role, he was responsible for analysis on mergers and acquisitions and major capital projects.

Mayor **COLIN BASRAN** was born on November 14, 1977 at the Kelowna General Hospital. He spent his childhood in Rutland attending the Belgo and South Rutland Elementary Schools, Rutland Junior Secondary, Rutland Senior Secondary and KLO Secondary Schools, graduating in 1995 from KLO Secondary. From 1995 to 2000, Colin attended Okanagan College, with great interest and focus on studying English and History. After leaving Okanagan College, Colin entered the Broadcast Journalism Program at BCIT and graduated in 2002. Colin then married Leanne and they now have 2 beautiful children: daughter Nyah born in 2010 and son Keenan born in 2012. Mayor Basran's parents, George and Donna, raised

him to love his community and instilled the very values that guide him today. The amazing journey of the Basran family, in search of new opportunities, led them to settle in the Okanagan and become one of the very first East Indian families in the area. His grandparents Jaginder and Naseeb Kaur Basran helped found the first Sikh Temple in Kelowna, while Joe and Julia Rieger were very active in Rutland as volunteers with Knights of Columbus and the Catholic Women's League.

**JIM BAUER** has been in the role of Chief Financial Officer with the City of Penticton since October 2016, where he provides strategic leadership in the areas of finance, revenue and collections, procurement, business planning, information technology and land administration. Prior to joining the City Jim had a successful career of 26 years with Alberta Public Service, where he held various senior roles in the ministries of Finance, Economic Development, Infrastructure, Solicitor General and Justice. His roles included Chief Financial Officer, Chief Information Officer and served as an Assistant Deputy Minister for nearly 10 years. Jim and his family relocated to the Okanagan 3 years ago to be closer to family and enjoy the active outdoor lifestyle the valley has to offer.

**YOGINDER (YOGI) BHALLA** has worked as the CFO of Village of Ashcroft for three years where he has implemented a Business Intelligence framework for reporting to council and staff. He has become intimately familiar with the challenges unique to small municipalities which has lead him on a path to find solutions particularly suited to them.

One consistent challenge has been escalating cost pressure for software budgets. In many cases, software is driving processes that are ill suited to smaller municipal operations. Utilizing the cloud and open source software, Yogi is developing frugal solutions that take into consideration the unique constraints of a municipality such as Ashcroft and are based on collaboration and sharing valuable insights with colleagues. An integrated solution which combines finances with asset management, GIS and cloud hosted databases is nearing implementation and is receiving excellent feedback.

**JAMIE BLACK** is a Partner & Director of IT Services for F.H. Black & Company. He provides consulting and training services to municipal governments and government business enterprises throughout Canada and the U.S. With more than 15 years experience implementing CaseWare, Jamie has encountered nearly every scenario possible. From

implementing working papers to automating quarterly procurement reports to automating annual financial statements for territorial to county level governments, he is certain to encountered concerns similar to yours.

**GLEN BROWN** is the General Manager, Victoria Operations, for the Union of BC Municipalities (UBCM). His responsibilities include overseeing the development and administration of the Gas Tax Fund, as well as several other funding programs delivered by UBCM. Prior to working with UBCM, Glen worked for the Ministry of Community, Sport and Cultural Development, focused on local government infrastructure and finance. Glen has been involved with the development of both financial and infrastructure best practices for local government, including the creation of Asset Management BC and the development of Asset Management for Sustainable Service Delivery: A BC Framework.

**MICHAEL BRYDON** founded Benchcube Analytics after more than a decade of governance roles in local government and the private sector. Benchcube specializes in the transformation of raw data into interactive visualizations, dashboards, and performance indicators that can be compared across peer organizations. Michael's writing spans the managerial and technical challenges of decision making. Topics include evidence-based decision making (MIT Sloan Management Review, collaborative problem solving Local Government Studies), and transforming data mining results into actionable policies (Data Mining and Knowledge Discovery). Michael is an Associate Professor in the Beedie School of Business at SFU, where he teaches analytics and decision making. He holds engineering degrees from the Royal Military College of Canada and a PhD from the University of British Columbia.

**BILL BUHOLZER** graduated from UBC Law School in 1990 and joined the firm as an associate lawyer in 1991. He has been a partner in the firm since 1996. Bill has an M.A. in Community and Regional Planning from UBC and worked in rural, city and regional planning in Alberta and BC before attending law school. Bill is a member of the College of Fellows of the Canadian Institute of Planners and is a member of the Planning Institute of BC. He has been extensively involved in professional development activities for planners, including frequent seminars sponsored by the Simon Fraser University City Program, where he is an Associate Member of Continuing Studies, and by PIBC's regional chapters. He is an adjunct professor in the School of Community and Regional Planning at the University of British Columbia, where he teaches planning law. Bill is also the author of Local

Government: A British Columbia Legal Handbook, published by the BC Continuing Legal Education Society in 2015, and is frequently invited to speak at CLE courses on local government law. His practice focuses on land use and planning law, building regulation, aboriginal law matters and opinions on a broad range of local government issues. He is a past chair of the Municipal Law Section of the BC Branch of the Canadian Bar Association, and has served on the executive of the CBA's National Municipal Law Section.

In 2011 Bill was awarded the Local Government Management Association's Distinguished Partnership Award for his ongoing contribution to the work of LGMA's Approving Officers Committee. His outstanding support and commitment to LGMA's spirit of volunteerism were recognized again in 2017 with LGMA's President's Award.

**DARRIN BULL** is a Principal in the Health and Benefits Business in our Vancouver office. Darrin currently works in Mercer's specialist actuarial and accounting practice, which provides valuation services and advice to clients to help them meet the financial reporting requirements of their post-employment benefit arrangements. As co-leader of our national Accounting Specialist Group, Darrin provides advice to our clients on all aspects of accounting for pension and post-employment benefits. As the national operations leader of our Post-Employment Benefits Group, Darrin oversees the development of tools and processes, professional standards and intellectual capital for our post-employment benefits work.

Since her call to the Bar in 1994, **SANDRA CARTER** has developed over 22 years of municipal law experience, advising on many new local government initiatives, including economic development incentives, tax revitalization programs, the creation and operation of municipal business corporations, post-treaty relationships and agreements with First Nations, and other innovative uses of local government authority.

Sandra is a frequent speaker at many local government-focused seminars and conferences, including the LGMA, UBCM, chapter conferences, Canadian Legal Education and Pacific Business & Law Institute conferences.

**NELSON CHAN** is the chief financial officer for the Capital Regional District, Capital Regional Hospital District and Capital Region Housing Corporation. He has more than 20 years of experience in executive leadership and strategy, business transformation and tactical implementation in both the public and private sectors. Prior to relocating to British Columbia from Ontario in 2016, Chan served as the director of finance for Canada Post Corporation, where his portfolio included

## SPEAKER BIOS (continued)

corporate planning and controllership, collective bargaining and strategic investment. He also served on the pension advisory committee of the Canada Post Pension Plan, the largest single employer pension plan in Canada. In 2016 Chan joined the Natural Capital Lab, a national cohort of 40 innovators from business, government and non-governmental sectors collectively leading pilot projects to identify, test and scale natural capital measurement and management. In 2017 Chan was appointed by the Lieutenant Governor in Council to the board of governors for Royal Roads University in Victoria, BC.

**MARINA CHEN** started her audit profession in 2008, as a business advisor at the Internal Audit & Advisory Services office for the Provincial Government of B.C. In 2013, she joined the newly established AGLG team as a senior auditor. Marina holds a Bachelor of Commerce and a Master of Business Administration.

**JERRY CHIEN** of Aon Risk Solutions was the recipient of “2015 Leadership In Advanced ERM” award recognizing global risk leaders (Risk & Insurance Management Society). He has successfully implemented & managed ERM programs for 2 publicly traded companies and has supported 20+ organizations in implementing and maturing their ERM framework. Jerry's experience also includes implementing and managing a wide range of risk controls strategies including IT / cyber; cryptocurrency / block chain; financial / commodity; fraud / anti-corruption; business continuity; crisis management; and insurance and conducting 100+ risk control assessments & audits across a broad range of industries: Fintech; Manufacturing, Energy; Mining; Banking; Insurance; Retail.

**JORDAN COBLE** was born and raised in the heart of the Okanagan and is dedicated to working for his community and people through the creation of awareness and appreciation through collaboration and authentic representation. Jordan strives to ensure the voice of the Okanagan/Syilx people is heard and understood as valuable to all walks of life in relation to past, present and future generations. The interconnection between our people and our sense of place is unbreakable and needs to be valued. Jordan strives to ensure that the Okanagan/Syilx people are able to claim their rightful place in their representation, interpretation and application of their knowledge.

**JACKIE DUECK** has been with the City of Kelowna for 25 years, promoted to the role of Controller in 2017. She started

at the City as an accounting assistant and after completing her CMA moved through various Finance and managerial positions to her current one. She has served on many committees including the GFOA Committee on Canadian Issues (CCI) and United Way.

**STEVEN EMERY** is the Executive Director of the Property Taxation Branch for the Ministry of Finance. He provides leadership and direction for the administrative and compliance programs that ensure the effective, efficient and equitable receipt of taxes and delivery of benefits under the Home Owner Grant Act, Land Tax Deferment Act, Property Transfer Tax Act, Taxation (Rural Area) Act, School Act (in part) and Indian Self Government Enabling Act.

After 33 years of demonstrated success in the Fire Service, both as a Fire Chief and Emergency Coordinator for the District of Central Saanich, **RON FRENCH** is now working for Emergency Management BC and the Office of the Fire Commissioner as Deputy Fire Commissioner for the past 2 years. Tasked with coordinating the Structural Protection fire response to the BC Wildfires in 2017, the task was completed with the involvement of approximately 114 fire departments, 22 Type 2 Sprinkler Protection units and crews from all areas of the province BC. In addition to his fire service experience, Ron also possesses significant emergency management experience both domestically and internationally. Post Hurricane Katrina and Hurricane Ivan, deployed as a Logistics Officer with the Canadian Red Cross.

**TANYA GAROST** accepted the position Chief Financial Officer for the District of Lake Country in 2016. With 15-years in local government finance, her past positions include GM of Finance and Corporate Services for the City of West Kelowna, Director of Finance for the Thompson Nicola Regional District and Revenue Manager for the City of Kamloops. Tanya has been involved with the Government Finance Officers of British Columbia since 2009, starting out by teaching courses, becoming a director at large on the Board in 2013 and currently occupying the position of President. Tanya also sits on the Government Finance Officers Association of United States and Canada standing committee on Canadian Issues.

**MIKE GRESCHNER** FCIA, FSA has worked in the health benefits field for 15 years. He advises a diverse group of clients including public and private sector organizations and

multi-employer trusteed plans varying in size from small upstarts to large public entities and international corporations. He is experienced in the design, marketing, implementation and communication of comprehensive group insurance programs. Mike has experience with both traditional and flexible benefit plan designs, including pricing complex arrangements and negotiating plan terms and costs with insurers.

Mike has extensive experience in the valuation of liabilities associated with non-pension post-retirement benefits and post-employment benefits, including long term disability programs, waiver of premium provisions, sick leave and severance benefits. Also, he assists clients with issues relating to the funding and accounting for these plans. Mike assists clients in creating governance and funding policies to set a strategic framework for trustees and plan managers related to ongoing plan operations. He has conducted many long-term forecasts for clients to stress test their policies and practices relative to current contribution rates and/or plan assets.

**SANDRA HAMILTON** is Canada's First Social MBA and designer of both B.C.'s and Alberta's first Social Procurement Frameworks. Sandra works with governments and industry to transform public procurement into a more strategic function. She has over 20 years' experience as a strategic advisor and business consultant. Sandra leads a collaboration between VICA - Vancouver Island Construction Association, City of Victoria, Town of Qualicum Beach and City of Campbell River and has designed an industry shaped, standardized approach to adding more public value to infrastructure tenders. She is also the catalyst behind the concept of Community Benefit Hubs, the first of which is about to be launched to provide education and peer to peer learning for Vancouver Island & Coastal Communities interested in finding new ways to better leverage their procurement to align and support their community values and objectives.

**STEVE HARRISON**, Supervisor of Home Owner Grant Administration; was previously with Asset Compliance (boats & aircrafts); prior to that was an investigator with the Public Guardian & Trustee. Excited to be the team lead with HOGA and looking forward to working with the municipalities. Steve has a number of years of experience with Gentax and is working with the team thru the transition and is quickly getting up to speed on the business and operations side. Steve supervises a team of eight auditors and an operations analyst.

**SHAYNE KAVANAGH** is the Senior Manager of Research for GFOA and has been a leader in developing the practice and technique of long-term financial planning and policies

for local government. He started GFOA's long-term financial planning and policy consulting offering in 2002 and has been working with governments on financial planning and policies ever since. Shayne's financial planning experience also drives his research at GFOA. He has authored a number of influential publications on financial planning, including: *Informed Decision-Making Through Forecasting*, GFOA's newest book on how to make accurate forecasts and effectively integrate them into decision-making; *Financial Policies: Design and Implementation*, GFOA's flagship publication on the topic; and articles in magazines including *Government Finance Review*, *Public Management*, *School Business Affairs*, *Public CIO*, and the *Journal of Public Budgeting, Accounting & Financial Management*, and *National Civic Review*. He is on the editorial board for the *Journal of Public and Nonprofit Affairs*.

**KALLY KHAIRA**, Manager Home Owner Grant Administration and Property Tax Deferral. Joined the Ministry of Finance, Property Taxation Branch in October 2016. Prior to joining Finance, Kelly was with the Ministry of Forests, Lands & Natural Resource Operations as the Manager of Training, Staff Development and Finance for seven years.

**ALVIN MADAR** is a Cyber Security Director in the Risk Assurance Practice in the Vancouver office of PWC specializing in project management and system implementations and deployment of large enterprise scale solutions including Identity and Access Management (IAM), Security Information and Event Monitoring (SIEM), and Governance, Risks, and Compliance (GRC). Alvin has been involved in strategy development, solution architecture, technical architecture, deployment of many enterprise solutions, and threat and vulnerability management. Alvin has been involved in a number of IT transformation projects. He has also worked as interim CISO's for a number of organizations and developed their information security programs. In addition, He is also a leading subject matter specialist in cyber incident response advisory, helping clients through breach preparedness, breach response and compromise assessments.

**MICHELLE MASON** CPA, CGA is a Chartered Professional Accountant who has been the Financial Officer for the Village of Cumberland since 2011 and has enjoyed living in the community for over 20 years. She started her career as a Financial Officer for Qualicum First Nation and moved into Credit Unions before working in local government.

Since taking over the role as Cumberland's Financial Officer Michelle has had the unique opportunity to work with a team to overcome the many challenges that a growing and aging

## SPEAKER BIOS (continued)

community faces. She has recently focused her energies on strategic social procurement. With the approval of its Social Procurement Framework in 2015, Cumberland became the first municipality in British Columbia to proactively leverage existing spending to improve social outcomes in the community.

**EMILY MCCLENDON** is experienced in the areas of real estate and municipal law, land use and planning law, and bylaw drafting. She provides advice and assistance to the firm's lawyers on all matters relating to municipal law as well as land use planning and development matters, including leasing, regulatory matters and various contractual arrangements. Emily is adept at advising on matters pertaining to municipal powers, authorities and jurisdiction. As a foreign trained lawyer who has worked at all levels of government, Emily brings her understanding of the intersecting levels of government to Valkyrie's practice. Trained as a lawyer and a planner, she has a comprehensive view of issues facing local government.

**CASEY MCINALLY** is a Manager in PwC's Forensic Services practice in Calgary, Alberta. Casey specializes in the areas of forensic investigations, anti-bribery and corruption services, fraud risk mitigation and crisis management.

Casey has investigated numerous matters involving allegations of asset misappropriation, kickbacks, theft of IP, bribery and corruption and cheque and credit card fraud. Suspects of such investigations have included c-suite, management, shareholders, and third party business partners. Casey also assists clients in developing effective anti-fraud regimes and anti-bribery and corruption programs, conducting numerous fraud risk assessments and anti-bribery and corruption compliance assessments and monitorships. Casey's experience also includes document discovery, intelligence checks on individuals and organizations, and asset tracing. Such assignments have been completed on behalf of internal and external counsel, government agencies, and the boards and management of both private and public companies.

**TINA PERREAULT** is a Chartered Professional Accountant, Certified Management Accountant and has worked in finance and accounting for almost 25 years, ranging from national insurance agencies, private & public sector, to being a small business owner. As the General Manager of Corporate Services and Chief Financial Officer for the Sunshine Coast Regional District, Tina is a member of the Senior Leadership team and oversees the Finance, Purchasing & Risk Management,

Information Technology, and Asset Management Divisions of the organization. She is a strategic leader with exceptional technical and business skills with a proven track record in financial management, winning several awards through the Government Finance Officers Association of North America and the Union of British Columbia Municipalities. For the past 10 years, Tina has been instrumental in leading several changes to the SCRD and is committed to continuous improvement, transparency, and accountability.

**JUSTIN PERRY** leads Aon's Environmental Services Group nationally. Justin's role includes advisory and environmental risk identification and assessment, contract management consulting, and insurance policy development, claims advocacy and placement for clients. Justin consults with clients across Aon's many national industry practice groups including Public Sector, manufacturing, energy, mining, aviation, power, construction, food, and agribusiness. Justin is also recognized as the principal resource for climatology in Aon's global Environmental Services Group. Prior to joining Aon in 2011, Justin worked at various insurers as an underwriter.

**MARIO PIRODDI** is an assurance Partner in the BDO Kamloops Office and the Information Systems Audit Specialist Partner for BDO's West Group. He has significant experience with providing assurance, accounting, and taxation services to educational institutions, businesses, not-for-profit organizations and municipalities. Mario has been involved with the audit training of professional staff on an office, regional, national and international level along with lecturing on topics such as audit methodology and financial statement analysis. He has also been active in working with BDO's national office in providing commentary on assurance methodology changes and responses to exposure drafts issued by Chartered Professional Accountants of Canada. Mario is also the leader for the BDO British Columbia Public Sector Service Team.

**PETER PRENDERGAST** is a Senior Regional Manager for Emergency Management British Columbia. He has been directly involved with emergency management since 2001. He has supervised four of the six region in the province and currently supports staff in the Central and South East Regions. In addition to supporting First Nation communities and Local Governments with the four pillars of emergency management, his day to day activities include support for the public safety lifeline volunteer groups of highway rescue, search and rescue,



emergency social services, emergency radio communications and the provincial emergency program aircraft service. Peter has a background in resource management, law enforcement, emergency medical response and critical incident stress management. Some of the high lights of his career include working with EMBC during Firestorm 2003, as Executive Director of the emergency response centre during the 2010 winter Olympics and of course the freshet/flood response working 139 consecutive days supporting First Nations and Local Governments in 2017. Peter is passionate about helping build a resilient province and is both excited and committed to working with First nations communities to this end.

**MARILYN RILKOFF** is the Director of Financial Services and Deputy CAO at the Regional District of Central Okanagan. She has worked in Local Government for 17 years. Marilyn's background also includes having worked for an electric utility, an internet news service, CRA, manufacturing and commodity futures trading companies. She is also currently a member of the GFOABC Board.

Honourable **SELINA ROBINSON** was elected as the MLA for Coquitlam-Maillardville in 2013 and re-elected in 2017. She is the Minister of Municipal Affairs and Housing. Selina served as the Official Opposition spokesperson for mental health and addictions, seniors, local government and sports. Born and raised in the suburbs of Montreal, Selina has been actively engaged in the Coquitlam community since moving there nearly 20 years ago. As a former city councilor, Selina advocated for the rights of taxpayers, fought to protect the health of children and families by introducing a local ban on cosmetic pesticides, and worked to improve access for people with disabilities as chair of the Coquitlam Universal Accessibility Advisory Committee. Prior to being elected, Selina had a home-based family therapy practice, was the Director of Development for SHARE Family and Community Services and was a Counselling Instructor and Program Developer at the University of British Columbia's Life and Learning Centre and Vancouver Community College.

**GORDON RUTH**, FCPA, FCGA was appointed as the AGLG in October 2015 and was previously the Executive Vice President of Certification and Operations for the Chartered Professional Accountants of BC. Mr. Ruth was also the Chief Executive Officer for the Certified General Accountants of BC for almost five years. He has held several positions in the public sector, ranging from the federal government to BC Hydro. He spent 15 years with the Greater Vancouver Regional District (now Metro Vancouver) where he became

the Chief Financial Officer and helped steward the financial affairs of this regional federation of municipalities.

**CHRIS SAINSBURY** is the National Infrastructure Lead for Smart Cities for KPMG in Canada. Based out of Vancouver, he leads KPMG's Municipal Infrastructure Practice in BC, where he advises municipal clients on strategy and policy development, business transformation, infrastructure management and urban resilience. Working with high profile clients in major cities such as Vancouver, Toronto, London and New York, Chris brings global insight and perspective within a challenging sector with a rapidly changing landscape. Prior to joining KPMG, Chris worked for the UK Department for Transport where he was a senior policy advisor, advising on asset management, long term capital planning and resilience.

**ANGIE SCHUMACHER** is a CPA, CGA, who has been with the City of Kelowna since 2017, holding the position of Revenue Supervisor. Prior to joining local government, Angie worked in the private sector in accounting positions with companies such as a software development firm, a golf resort and a law firm. When she's not serving the public, writing and presenting council reports, reviewing taxation issues, exploring efficiency improvements, and supporting her team, Angie can be found riding in the sunshine on her motorcycle.

**MARYAM Z. SHERKAT** joined the MIABC in 2013 after eight years practicing civil and commercial litigation in the Vancouver office of Canada's largest law firm, Borden Ladner Gervais LLP. Seeking out a role where she could continue to pursue a challenging litigation practice in a niche area of law, Maryam joined the MIABC's Legal Department in the role of Legal Counsel, responsible for defending members against insured claims. In addition to her litigation role, in 2014 Maryam took on the newly-minted position of Risk Officer. Reporting to the Chief Executive Officer and the Board, Maryam oversees the MIABC's Enterprise Risk Management (ERM) program, which includes the identification and evaluation of new risk exposures for the organization, and is the primary contact with the MIABC's regulator, FICOM. In this part-time position, Maryam oversees and reports on risk reduction measures while continuing to carry a file load in her role as Legal Counsel.

**KRISTINE SIMPSON** has over 20 years of experience in accounting, audit, tax, and advisory services for the not-for-profit and public sector. She has worked with various size municipalities and assisted them in driving operational and financial improvements internally and through various partnership arrangements. Her not-for-profit client experience includes: housing and shelter;

## SPEAKER BIOS (continued)

arts, culture, and education; family and children welfare, and hospital foundations. She focuses on helping clients to optimize strategic planning, operational improvements, and execute strategy through innovative funding models. Kristine has deep knowledge of regulatory and legislative reporting requirements and compliance as it relates to not-for-profit service providers. She is well versed in working with organizations with multi-stakeholders and she has helped clients by increasing financial transparency, improving accountability and governance controls, while reducing public perception risks.

**KIM SKEATH**, Principal and Western Canada THM Leader, Mercer, has over 20 years of extensive Workplace Health and Wellness, Safety, Disability management and Worker's Compensation experience. A graduate of Simon Fraser University, with a Bachelor of Applied Science majoring in Kinesiology, Kim has worked as a clinical exercise therapist in chronic pain programs, community-based programs and as an occupational health consultant since the early 90's. Prior to joining Mercer in May 2016, Kim worked for fifteen years as an industry leader, where her work evolved from occupational health and safety consulting with a primary focus on ergonomics and injury prevention to the development of an extensive Ability Management program for five companies in a complex, unionized, offshore fleet. Kim works collaboratively with union leaders, operational supervisors, occupational health & safety, quality assurance and employer relations experts to ensure transparent and effective program and policy development and implementation.

**MICHAEL SPATHARAKIS** is one of the two Managers in the Local Government and First Nations Customer department, who provide a dedicated voice with clear accountability to Local Government and First Nations customers. The department is also focused on continually improving BC Assessment's products and services, communications and collaboration with Local Governments and First Nations.

Michael has been employed in Real Property Appraisal and Assessment for over 12 years. He joined BC Assessment in 2009, and has held a number of positions throughout the province. Michael graduated from Vancouver Island University, completed a Post Graduate Certificate in Real Property Valuation from UBC's Sauder School of Business, and is a member of the Appraisal Institute of Canada, carrying an AACI, P. App. designation.

**DOUG STEIN** has worked in municipal finance for over 30 years. In 2011 he retired from his position as Manager of Revenue Services for the District of Saanich and now facilitates workshops and webinars and consults on property taxation issues. Doug has been very involved with the Collectors' Forum, is a GFOA of BC Life Member and a CPA, CMA. As a research officer at CivicInfoBC, Chad Stewart is tasked with helping Local Governments navigate the data that is made available through the CivicInfoBC databases. In doing so, Chad assists local governments in the process of providing comparative analysis, in turn broadening the range of research capabilities for Local Governments in British Columbia.

**KIRK STINCHCOMBE**, MES, MBA, PMP is a Sustainability Specialist with Econics, a firm dedicated to helping local governments and other organizations make their water systems last sustainably into the future. Prior to founding Econics, Kirk was the Manager of Operational Policy with the BC Ministry of Environment's Water Stewardship Division.

He is a special advisor to the University of Victoria's POLIS Water Sustainability Project and is vice-chair of the Chicago-based Alliance for Water Efficiency, a non-profit organization that is dedicated to advocacy of the efficient and sustainable use of water across North America.

**CHAD STEWART** is a research officer at CivicInfoBC, Chad Stewart is tasked with helping Local Governments navigate the data that is made available through the CivicInfoBC databases. In doing so, Chad assists local governments in the process of providing comparative analysis, in turn broadening the range of research capabilities for Local Governments in British Columbia.

**SAMANTHA TAYLOR**, Supervisor of Property Tax Deferment. Sam has been in the Property Taxation Branch for 20 years where she has held various roles. She has worked in the refunds, levy and rural property tax section. The last 10 years she has been in tax deferment and the last six of those as the team lead for property tax deferment and loves her job and the work. She has a team of five analyst and an operations analyst that process new applications as well as renewals.



**CLIFF TROLLOPE**, CBCP, CRM, CA is a Partner in MNP's Enterprise Risk Services group and leads MNP's National Business Resilience Practice. He leads Hazard, Risk and Vulnerability Analysis, risk mitigation, business continuity and emergency response engagements. With over 24 years of real world operational experience and eight years of consulting experience, Cliff has managed numerous and diverse projects in the public and private sector, both in Canada and abroad – with significant experience building business continuity plans with municipalities. Cliff joined MNP from a large insurance company, where he was the senior manager of emergency management and business continuity and – among other projects – he reviewed, designed and implemented a comprehensive emergency management and business continuity program. Prior to this position, Cliff was a senior officer in the Canadian Forces with his last position being Head of Planning and Emergency Management for all Canadian Army bases and units in Ontario.

**ANDY WARDELL** has over 30 years of senior management experience in transportation, healthcare and government including finance, planning, corporate services, business development, asset management, mergers and organizational change management. Andy is currently the Acting General Manager, Finance and Technology/CFO at the District of North Vancouver, Co-Chairs the District's Asset Management Steering Committee and is Co-Chair of Asset Management BC. Andy also represents local government on the Chartered Professional Accountants of BC's Government Organizations Accounting and Auditing Forum. Andy is a graduate of BCIT, a CPA, CGA and holds a Masters Degree in Leadership and Training from Royal Roads University.

**WALLY WELLS** is a registered professional engineer with 50 years practicing experience, the last 22 years in infrastructure and asset management. He is a past president of the Canadian Public Works Association, the Governing Council of InfraGuide and currently a member of the Federation of Canadian Municipalities, Municipal Asset Management Program Technical Committee. He help develop Asset Management BC to what it is today.

**ASHLEY WHITWORTH** is a senior manager at BDO with specialized experience in management consulting with public, non-profit, and private sector clients on strategic planning and program development, governance and portfolio management, investment and program prioritization, change management, business case development, and facilitation. Ashley uses design-thinking as a human-centered approach to reframing problems as opportunities and build better understanding across stakeholders. She has a focus on results-based engagements leveraging behavioural-economic approaches to solve client problems.

Ashley excels in non-profit multi-stakeholder facilitation, and has assisted numerous organizations in the development of strategic plans that resonate with the organizations mission and values. She is able to surface what really matters for the beneficiaries such as the clients and participants of the organization, and build commitment and excitement within staff. Ashley offers performance management in all engagement to ensure that organizations can track their path to the vision and investment and decisions can be aligned to doing the right thing, the right way.

**SHAYNE WILLIAMS** was appointed the Executive Director of Lookout Housing and Health Society in 2014. Lookout was founded in 1971 as a minimal barrier service provider to address extreme poverty and associated challenges including homelessness, physical and mental health, substance use, trauma and disabilities. Shayne also founded and currently serves as the Executive Director of Lookout Foundation which helps to provide funding to pilot and support innovative programs at Lookout Society. Shayne has a degree in Sociology from the University of Alberta and has been working in the non-profit sector since 1991. Prior to Lookout he was with Keys: Housing and Health Solutions for over a decade, in Surrey BC and also founded an Alberta-based youth organization, as their Executive Director in 1999. He is a 2013 Queen's Diamond Jubilee Medal recipient and a 2017 Cansupports, youth counselling program, several social enterprises, peer and employment programs and three federally-approved safe consumption sites. Shayne remains very active in the community by participating with a number of committees and is a current director of the BC Non Profit Housing Association and the Society to End Homelessness in Burnaby.

# DELEGATE LIST

<b>Adeleye Aanuoluwapo</b> KPMG	<b>Dale Courtice</b> District of Hope
<b>Alex Alcalá</b> PSD - Research, Consulting, Software	<b>Charlene Courtney</b> City of Cranbrook
<b>Joel Alfane</b> Aptean	<b>Sabina Coyle</b> Aptean
<b>Rhonda Anderson</b> City of Coquitlam	<b>Anthony Craig</b> Scotiabank
<b>Wayne Anderson</b> City of Merritt	<b>Maria Creighton</b> Municipal Insurance Association of BC
<b>Debra Andrew</b> Town of Comox	<b>Bernice Crossman</b> City of Duncan
<b>Paul Arslan</b> District of Saanich	<b>Ben Currie</b> District of Sechelt
<b>Jane Ashton</b> Aptean	<b>Bonnie Danyk</b> Village of Port Alice
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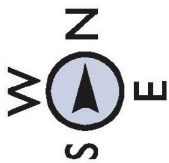
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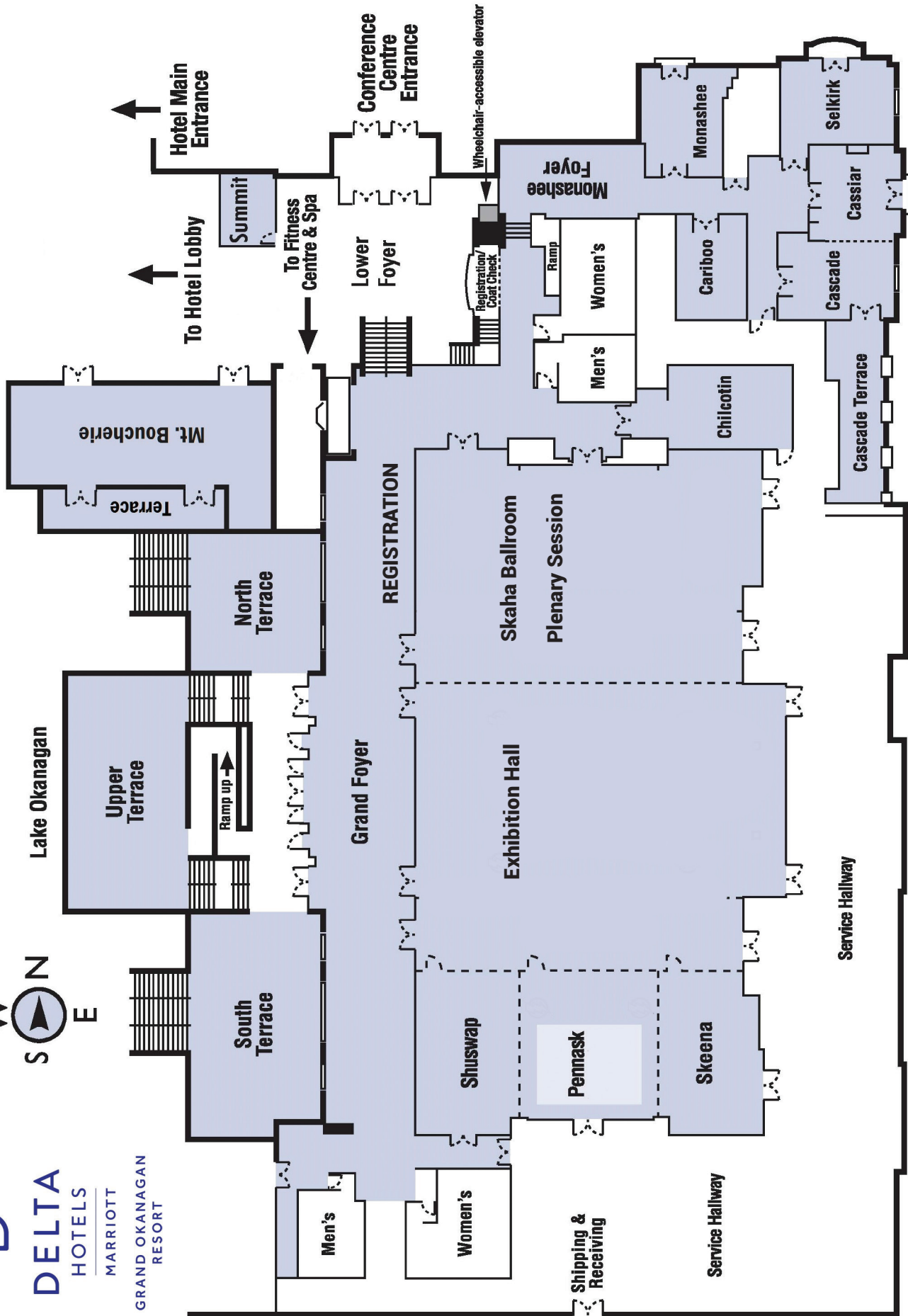
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