## **Next Steps: B.C.'s Homeowner Grant Centralization**

Effective 2021 all home owner grant applications must be submitted directly to the B.C. provincial government through a secure online application.

## When can B.C. homeowners apply?

As of February 16, homeowners can apply for their current year or their retroactive homeowner grants online at <a href="mailto:gov.bc.ca/homeownergrant">gov.bc.ca/homeownergrant</a>

If the homeowner would prefer to apply over the phone, they can call the contact centre toll-free at 1 888 355 2700 to speak with an agent. The contact centre will begin taking applications over the phone as of February 16.

Municipalities will no longer accept any applications.

## Where should homeowners go with questions?

Starting immediately, homeowners can find information about this change at <a href="mailto:gov.bc.ca/homeownergrant">gov.bc.ca/homeownergrant</a> or they can call toll free: 1 888 355 2700 to speak with an agent.

## Are homeowners able to apply now?

- The Province will start to accept current year and retroactive grants online starting February 16, 2021.
- Our call centre and ServiceBC staff will also accept applications on February 16, 2021.
- Note that while a homeowner can apply for their current year grant, the application will
  not be processed until taxes are levied in May; they will remain in a hold status.
- Homeowners can subscribe to receive updates at <a href="mailto:gov.bc.ca/homeownergrant">gov.bc.ca/homeownergrant</a>



